

G.01551A-10-0458

OPEN MEETING AGENDA ITEM



0000132628

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT BOARD

Investigator: Richard Martinez

Phone: 4526

2011 DEC -5 P 2:02

Fax: (602) 252-0839

Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Opinion No. 2011 - 100732

Date: 11/17/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Albert & Constance Swanson

Account Name: Albert & Constance Swanson

Home: (602) 252-0839

Street: 20416 N. 2nd Avenue

Work:

City: Surprise

CBR:

State: AZ Zip: 85374

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: Albert & Constance Swanson

Contact Phone: (602) 252-0839

Nature of Complaint:

Docket No. G-01551A-10-0458

I am writing this letter as my husband and myself are retired people on a fixed income- you are planning an raising our rates for the natural gas at our home and we fear that this will be more than our budget can stretch. What do we give up so we can pay our bills?

In these economically bad times when money dose not cover the bills and jobs are hard to find-so many people are very stressed and you want to raise our rates on a utility that is a necessity!

This is a terrible time for you to do this and we would ask you to not raise our rates.

Please take into consideration our concerns and our appeal to you to not raise the rates on our natural gas.

Sincerely,

Albert and Constance Swanson

20416 N. 2nd Avenue

Surprise, AZ 85374

Email=bigalswanson@yahoo.com

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission  
DOCKETED

DEC - 5 2011

DOCKETED BY  
MN

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

11/17

Emailed to Phoenix office for docketing.

FILE CLOSED.

\*End of Comments\*

Date Completed: 11/17/2011

Opinion No. 2011 - 100732

---